

## TABLE SIX: RIDER RATINGS OF STATION INFORMATION

Straphangers Campaign Survey of Riders at 15 Major Subway  
Stations

Percentage of Riders Dissatisfied with Station Information\*

	<u>Rider Dissatisfaction</u>
14th Street/Union Square (284)	19%
Court Street/Borough Hall (302)	25%
Main Street/Flushing (268)	27%
Yankee Stadium/161st Street (259)	29%
34th Street and 6th Avenue Herald Square (282)	30%
59th Street and Columbus Circle (263)	30%
51st Street and Lexington Avenue (286)	30%
47th-50th Street/Rockefeller Center (289)	32%
Grand Central Station (284)	32%
59th Street and Lexington Avenue (275)	33%
Broadway Nassau/Fulton Street (274)	38%
34th Street/Penn Station (280)	39%
Chambers Street/World Trade Center (291)	39%
86th Street and Lexington Avenue (280)	42%
14th Street and 6th Avenue (289)	43%
15-Station Average (4206)	33%

\*Source: Straphangers Campaign survey of 4,206 riders at 15 stations, May to August 2001. Riders rated crowding, cleanliness, security, ease of movement, and information from 1 to 5. In Tables Two through Six, ratings of 1 or 2 equal dissatisfaction.