

TABLE FIVE: RIDERS RATINGS OF STATION EASE OF MOVEMENT

Straphangers Campaign Survey of Riders at 15 Major Subway
Stations

Percentage of Riders Dissatisfied with Station Ease of Movement*

	<u>Rider Dissatisfaction</u>
Court Street/Borough Hall (302)	20%
34th Street and 6th Avenue Herald Square (282)	23%
47th-50th Street/Rockefeller Center (289)	24%
14th Street/Union Square (284)	24%
Main Street/Flushing (268)	24%
Yankee Stadium/161st Street (259)	31%
14th Street and 6th Avenue (289)	31%
Chambers Street/World Trade Center (291)	33%
59th Street and Columbus Circle (263)	35%
Broadway Nassau/Fulton Street (274)	39%
59th Street and Lexington Avenue (275)	40%
Grand Central Station (284)	41%
86th Street and Lexington Avenue (280)	44%
34th Street/Penn Station (280)	48%
51st Street and Lexington Avenue (286)	55%
15-Station Average (4206)	
	34%

*Source: Straphangers Campaign survey of 4,206 riders at 15 stations, May to August 2001. Riders rated crowding, cleanliness, security, ease of movement, and information from 1 to 5. In Tables Two through Six, ratings of 1 or 2 equal dissatisfaction.