

## **TABLE FOUR: RIDER RATINGS OF STATION SECURITY**

Straphangers Campaign Survey of Riders at 15 Major Subway  
Stations

Percentage of Riders Dissatisfied with Station Security\*  
Rider Dissatisfaction

14th Street/Union Square (284)	13%
Yankee Stadium/161st Street (259)	22%
Court Street/Borough Hall (302)	23%
Grand Central Station (284)	27%
34th Street/Penn Station (280)	27%
Main Street/Flushing (268)	27%
34th Street and 6th Avenue Herald Square (282)	28%
86th Street and Lexington Avenue (280)	29%
59th Street and Columbus Circle (263)	31%
47th-50th Street/Rockefeller Center (289)	33%
Broadway Nassau/Fulton Street (274)	36%
Chambers Street/World Trade Center (291)	37%
59th Street and Lexington Avenue (275)	39%
51st Street and Lexington Avenue (286)	43%
14th Street and 6th Avenue (289)	44%
15-Station Average (4206)	31%

\*Source: Straphangers Campaign survey of 4,206 riders at 15 stations, May to August 2001. Riders rated crowding, cleanliness, security, ease of movement, and information from 1 to 5. In Tables Two through Six, ratings of 1 or 2 equal dissatisfaction.