

## **TABLE THREE: RIDERS RATINGS OF STATION CLEANLINESS**

Straphangers Campaign Survey of Riders at 15 Major Subway  
Stations

Percentage of Riders Dissatisfied with Station Cleanliness\*  
Rider Dissatisfaction

14th Street/Union Square (284)	13%
Chambers Street/World Trade Center (291)	18%
Main Street/Flushing (268)	24%
Court Street/Borough Hall (302)	25%
47th-50th Street/Rockefeller Center (289)	27%
34th Street and 6th Avenue Herald Square (282)	27%
Yankee Stadium/161st Street (259)	27%
Broadway Nassau/Fulton Street (274)	30%
Grand Central Station (284)	31%
59th Street and Lexington Avenue (275)	32%
34th Street/Penn Station (280)	34%
59th Street and Columbus Circle (263)	34%
86th Street and Lexington Avenue (280)	37%
51st Street and Lexington Avenue (286)	38%
14th Street and 6th Avenue (289)	47%
<hr/>	
15-Station Average (4206)	30%

\*Source: Straphangers Campaign survey of 4,206 riders at 15 stations, May to August 2001. Riders rated crowding, cleanliness, security, ease of movement, and information from 1 to 5. In Tables Two through Six, ratings of 1 or 2 equal dissatisfaction.