

# TABLE ONE: OVERALL RIDER RATINGS OF 15 STATIONS

Straphangers Campaign Survey of Riders at 15 Major Subway  
Stations

Percentage of Riders Dissatisfied with Station Conditions\*

	<u>Rider Dissatisfaction</u>
14th Street/Union Square (284)	24%
Court Street/Borough Hall (302)	25%
Yankee Stadium/161st Street (259)	29%
Main Street/Flushing (268)	30%
34th Street and 6th Avenue Herald Square (282)	32%
47th-50th Street/Rockefeller Center (289)	33%
Chambers Street/World Trade Center (291)	36%
59th Street and Columbus Circle (263)	37%
Grand Central Station (284)	41%
14th Street and 6th Avenue (289)	42%
59th Street and Lexington Avenue (275)	42%
Broadway Nassau/Fulton Street (274)	43%
34th Street/Penn Station (280)	46%
86th Street and Lexington Avenue (280)	46%
51st Street and Lexington Avenue (286)	49%
15-Station Average (4206)	37%

\*Source: Straphangers Campaign survey of 4,206 riders at 15 stations between May to August 2001. Riders rated crowding, cleanliness, security, ease of movement, and station information from 1 to 5. Table One reflects riders giving ratings of 1 or 2.