



47th-50th Sts./Rockefeller Ctr.*

B D F Q

THE RIDERS RATINGS (on a 1-5 scale)

Overall: 3.0

Crowding: 2.5

Ease of Movement: 3.3

Cleanliness: 3.1

Security: 3.0

Information: 3.1
(signs and announcements)

RIDER'S COMMENTS

- "Sound system is terrible. There is a lack of info when problems arise."
- "Needs more benches and trash bins."
- "Please widen the steps going into the station! You can barely get in!"
- "Transfer ability is great."

KEY FACTS ABOUT THIS STATION

9th most used subway station

Ridership up 6.5 % in last year

(from 57,743 to 61,522 on average weekday)

Area served: Midtown Central Business District

Handicap accessible? No

Station's 2 platforms have:

12 benches

2 pay phones

12 trash cans

0 escalators

0 elevators

4 subway maps

0 newsstands

COMPLIMENTS? COMPLAINTS?

Lawrence Reuter

President, MTA NYC Transit

370 Jay Street, Brooklyn, New York 11201

(718) 330-4321, fax (718) 596-2146

Anthony Giudice

Chief Stations Officer

(same address)

(718) 243-4637; fax (718) 243-3341

* Based on a poll of 3,789 subway riders by the NYPIRG Straphangers Campaign conducted between April 25th and August 14th, 2000. Campaign staff also conducted an inventory of the amenities for each station's platforms. MTA New York City Transit is the source for the figures on ridership. The campaign decided not to include the manager for each station given their turnover and difficulty in reaching them.