



34th St./6th Ave./Herald Sq.*

B D F N Q R

THE RIDERS RATINGS (on a 1-5 scale)

Overall: 3.0

Crowding: 2.5 Ease of Movement: 3.2

Cleanliness: 3.2 Security: 2.9

Information: 3.3
(signs and announcements)

RIDER'S COMMENTS

- "For a newly renovated station it is very dirty."
- "The station looks good but traffic flow is horrible during rush hour."
- "Since my arrival in 1984, there have been major improvements in every aspect except crowding."

KEY FACTS ABOUT THIS STATION

3rd most used subway station

Ridership up 11.3 % in last year

(from 89,516 to 99,654 on average weekday)

Area served: Midtown Central Business District,
Garment District

Handicap accessible? No

Station's 2 platforms have:

12 benches

4 pay phones

12 trash cans

12 escalators

0 elevators

3 subway maps

0 newsstands

COMPLIMENTS? COMPLAINTS?

Lawrence Reuter

President, MTA NYC Transit

370 Jay Street, Brooklyn, New York 11201

(718) 330-4321, fax (718) 596-2146

Anthony Giudice

Chief Stations Officer

(same address)

(718) 243-4637; fax (718) 243-3341

* Based on a poll of 3,789 subway riders by the NYPIRG Straphangers Campaign conducted between April 25th and August 14th, 2000. Campaign staff also conducted an inventory of the amenities for each station's platforms. MTA New York City Transit is the source for the figures on ridership. The campaign decided not to include the manager for each station given their turnover and difficulty in reaching them.