



# Court St./Borough Hall\*

M N R 2 3 4 5

## THE RIDERS RATINGS (on a 1-5 scale)

**Overall:** 3.1

Crowding: 3.1                      Ease of Movement: 3.4

Cleanliness: 3.3                      Security: 2.8

Information: 3.2  
(signs and announcements)

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## RIDER'S COMMENTS

- "Actually, it's one of the better stations. Clarify the announcements and it will be better."
- "The escalator is broken too often for days at a time."
- "We need more uniform cops."
- "Overall it is better than most. Appreciate the metrocard machine."

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## KEY FACTS ABOUT THIS STATION

23rd most used subway station

Ridership up 5.9% in last year

*(from 30,700 to 32,500 on average weekday)*

Area served: Brooklyn Central Business District

Handicap accessible?

Yes on the 2, 3 and uptown 4 and 5

Station's 5 platforms have:

15 benches

26 pay phones

28 trash cans

3 escalators

2 elevators

4 subway maps

1 newsstands

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## COMPLIMENTS? COMPLAINTS?

Lawrence Reuter

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Anthony Giudice

Chief Stations Officer

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\* Based on a poll of 3,789 subway riders by the NYPIRG Straphangers Campaign conducted between April 25th and August 14th, 2000. Campaign staff also conducted an inventory of the amenities for each station's platforms. MTA New York City Transit is the source for the figures on ridership. The campaign decided not to include the manager for each station given their turnover and difficulty in reaching them.