

86th St./Lexington Ave.*

4 5 6

THE RIDERS RATINGS (on a 1-5 scale)

Overall: 2.9

Crowding: 2.3

Ease of Movement: 3.2

Cleanliness: 3.0

Security: 3.1

Information: 3.0

(signs and announcements)

RIDER'S COMMENTS

- "This station cannot handle, safely, the commuting needs of the neighborhood. We really need that Second Avenue subway."
- "Considering how busy this station is there are very few amenities. Additionally the cleanliness and the aesthetics are poor relative to other stations."
- "I am furious about the crowding! It's brutal."

KEY FACTS ABOUT THIS STATION

10th most used subway station

Ridership up 4.4 % in last year

(from 50,404 to 52,634 on average weekday)

Area served: Central Park

Handicap accessible? No

Station's 4 platforms have:

10 benches

11 pay phones

26 trash cans

0 escalators

0 elevators

7 subway maps

1 newsstand

COMPLIMENTS? COMPLAINTS?

Lawrence Reuter

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* Based on a poll of 3,789 subway riders by the NYPIRG Straphangers Campaign conducted between April 25th and August 14th, 2000. Campaign staff also conducted an inventory of the amenities for each station's platforms. MTA New York City Transit is the source for the figures on ridership. The campaign decided not to include the manager for each station given their turnover and difficulty in reaching them.