

59th St./Lexington Ave.*

4 5 6 N R

THE RIDERS RATINGS (on a 1-5 scale)

Overall: 2.8

Crowding: 2.4 Ease of Movement: 2.7

Cleanliness: 3.2 Security: 2.9

Information: 3.0
(signs and announcements)

RIDER'S COMMENTS

- "This station can be very dangerous when there are delays. The platform is very narrow and gets crowded easily."
- "It's a dirty madhouse! Certainly not enough room on the platform."
- "N and R platform dangerously crowded, very difficult to navigate."

KEY FACTS ABOUT THIS STATION

12th most used subway station

Ridership up 3.5 % in last year

(from 50,259 to 52,000 on average weekday)

Area served: Midtown Central Business District

Handicap accessible? No

Station's 5 platforms have:

25 benches

11 pay phones

28 trash cans

8 escalators

0 elevators

2 subway maps

1 newsstand

COMPLIMENTS? COMPLAINTS?

Lawrence Reuter

President, MTA NYC Transit

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Anthony Giudice

Chief Stations Officer

(same address)

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* Based on a poll of 3,789 subway riders by the NYPIRG Straphangers Campaign conducted between April 25th and August 14th, 2000. Campaign staff also conducted an inventory of the amenities for each station's platforms. MTA New York City Transit is the source for the figures on ridership. The campaign decided not to include the manager for each station given their turnover and difficulty in reaching them.