



51st St./Lexington Ave.*

4 5 6

THE RIDERS RATINGS (on a 1-5 scale)

Overall: 2.2

Crowding: 1.5 Ease of Movement: 2.0

Cleanliness: 2.5 Security: 2.3

Information: 2.7
(signs and announcements)

RIDER'S COMMENTS

- "This is the worst station in New York. Trying to exit during rush hour is difficult and dangerous."
- "It is so crowded that I am surprised no has been killed."
- "Every day I am afraid of getting pushed onto the tracks. Many people are frustrated with the situation and some shout at each other. It is a very unsafe place."
- "We feel like animals using this station. I am looking for a new job because of the overcrowding at this station."

KEY FACTS ABOUT THIS STATION

6th most used subway station

Ridership up 4.4 % in last year

(from 66,398 to 69,324 on average weekday)

Area served: Midtown Eastside Business District

Handicap accessible? Yes for the 6

Station's 3 platforms have:

8 benches

15 pay phones

13 trash cans

6 escalators

2 elevators

4 subway maps

2 newsstand

COMPLIMENTS? COMPLAINTS?

Lawrence Reuter

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* Based on a poll of 3,789 subway riders by the NYPIRG Straphangers Campaign conducted between April 25th and August 14th, 2000. Campaign staff also conducted an inventory of the amenities for each station's platforms. MTA New York City Transit is the source for the figures on ridership. The campaign decided not to include the manager for each station given their turnover and difficulty in reaching them.