

Chart Two

HOW DOES YOUR SUBWAY LINE RATE?



Straphangers
Campaign
MetroCard
Rating

Scheduled Frequency

Regularity of
Service

Breakdowns

Seat
Availability

Cleanliness

Announcements

*Scheduled minutes
between trains
during morning
rush*

*Scheduled
minutes between
trains at noon*

*Scheduled minutes
between trains during
evening rush*

*How often trains arrive
without bunching or gaps
in service*

*Number of miles
traveled between
car breakdowns*

*Chance of getting
a seat during rush
hour*

*Percentage of subway
cars with clean seats
and floors*

*Percentage of in-car
announcements which
are accurate and
understandable*

1	\$1.25	3:00	5:00	3:30	90%	every 132,385 miles	47%	93%	92%
2	90¢	5:00	8:00	5:00	82%	154,169	35%	85%	99%
3	\$1.00	5:00	8:00	5:00	87%	149,270	40%	92%	89%
4	\$1.00	4:00	5:00	4:00	82%	228,382	37%	91%	97%
5	\$1.00	4:00	10:00	4:00	81%	287,437	37%	90%	100%
6	\$1.10	2:30	4:00	3:00	84%	174,817	32%	89%	99%
7	\$1.10	2:30	5:00	2:30	89%	134,660	52%	72%	85%
A	95¢	4:45	7:30	4:45	85%	149,905	47%	88%	83%
B	80¢	8:00	10:00	8:00	86%	162,034	44%	94%	85%
C	65¢	9:15	10:00	10:00	87%	94,156	37%	88%	83%
D	95¢	6:00	10:00	6:15	87%	248,627	56%	84%	82%
E	\$1.05	4:00	7:30	4:00	88%	122,864	32%	87%	93%
F	90¢	4:00	7:30	4:00	85%	159,729	56%	68%	83%
G	\$1.05	6:30	10:00	8:00	91%	69,361	84%	85%	83%
J&Z	\$1.00	5:00	10:00	5:00	89%	146,828	44%	79%	88%
L	\$1.20	4:00	8:00	4:00	90%	252,574	31%	87%	97%
M	85¢	10:00	10:00	10:00	91%	106,998	47%	87%	90%
N	95¢	7:00	10:00	8:00	88%	291,555	49%	86%	87%
Q	\$1.05	6:00	10:00	6:00	87%	376,877	72%	80%	82%
R	90¢	6:00	10:00	6:00	83%	108,844	71%	88%	87%
V	90¢	6:00	10:00	6:00	86%	96,422	68%	81%	89%
W	65¢	10:00	10:00	10:00	89%	97,672	30%	88%	85%
System Average		5:34	8:26	5:46	87%	156,624	48%	87%	90%