

Straphangers Campaign

4 SUBWAY LINE PROFILE



The 4 line ranks tied for 4th place out of the 21 subway lines rated by the Straphangers Campaign in 2005. Our ranking is based on the MTA New York City Transit data below, using a method described at www.straphangers.org.

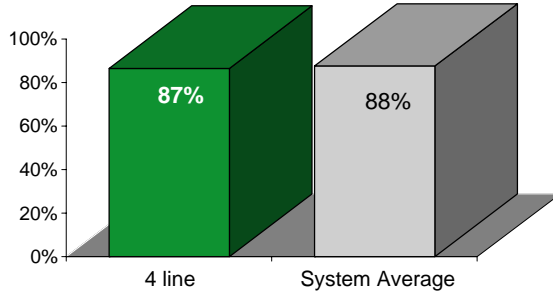
The 4 line is scheduled to come much more often than most subway lines. . .

scheduled minutes between weekday trains as of February 2004

	AM Rush	Noon	PM Rush	Overnight
4 line	4	5	4:15	20
System Average	5:43	8:26	5:55	20

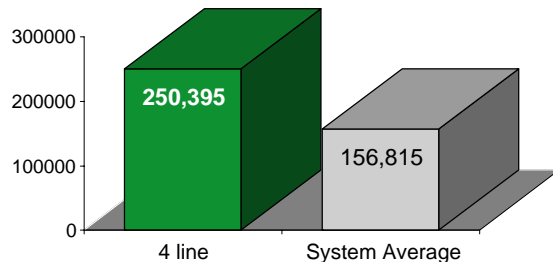
but arrives with below-average regularity.

% of trains arriving at regular intervals (without gaps in service or train "bunching") between 6 a.m. and 9 p.m.



Cars on the 4 break down much less often than the average line.

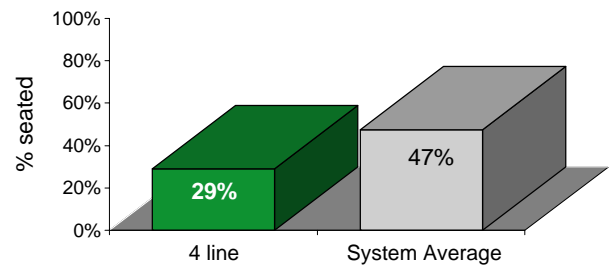
average miles traveled between delay caused by mechanical failures, 2004



Straphangers Campaign MetroCard Rating \$1.10

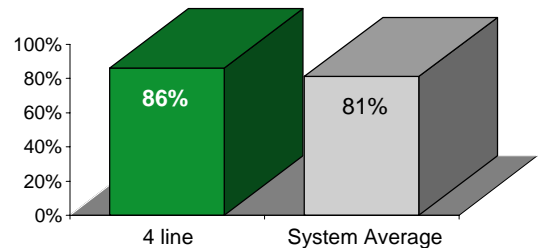
You're much less likely to get a seat on the 4.

% of passengers with seats at most crowded point during rush hour



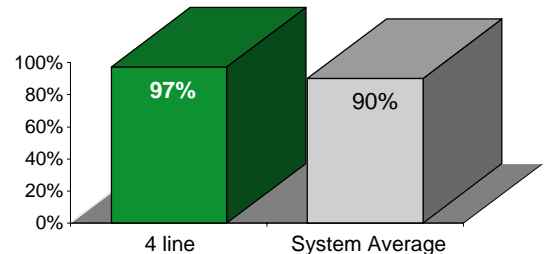
The 4 is cleaner than the average line. . .

% of cars with 'light or no interior dirtiness' as defined by NYC Transit



and performs above average on in-car announcements.

% of cars with correct announcements (as defined by NYC Transit)



Suggestions? Complaints? Call the 4 line superintendent at (212) 424-4129.