

Straphangers Campaign

W SUBWAY LINE PROFILE



The W* line ranks 19th out of the 21 subway lines rated by the Straphangers Campaign in 2004. Our ranking is based on the MTA New York City Transit data below, using a method described at www.straphangers.org.

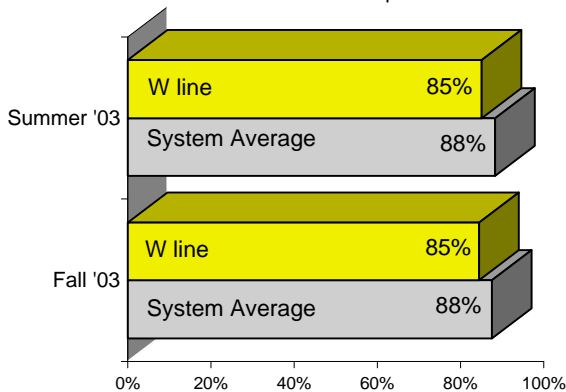
The W is scheduled to come less often than the average line. . .

scheduled minutes between weekday trains
as of February 2004

	AM Rush	Noon	PM Rush	Overnight
W line	7:15	10	7:15	20
System Average	5:35	8:25	5:55	20

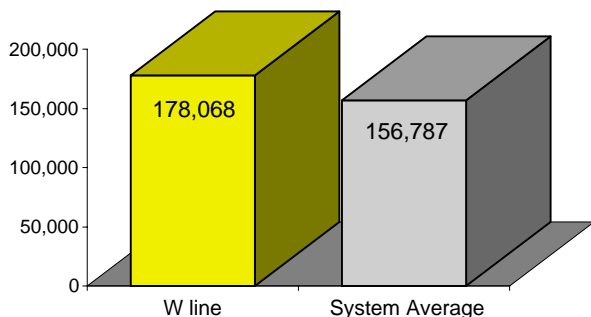
and arrives with below-average regularity.

% of trains arriving at regular intervals
(without gaps in service or train "bunching")
between 6 a.m. and 9 p.m.



Cars on the W break down less often than those on the average line.

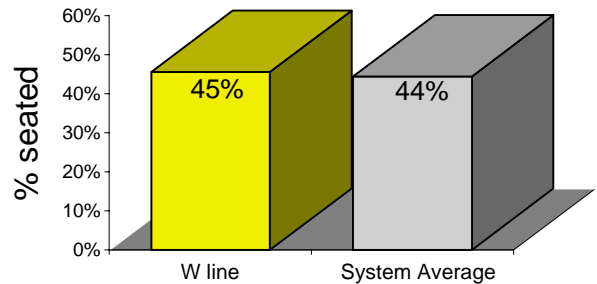
average miles traveled between delays
caused by mechanical failures, 2003



Straphangers Campaign MetroCard Rating 90¢

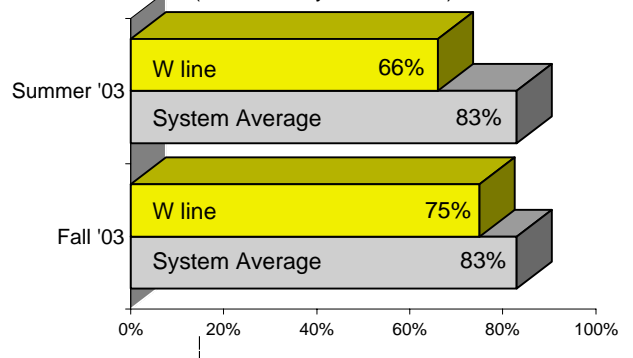
You're more likely to get a seat on the W

% of passengers with seats
at most crowded point during rush hour



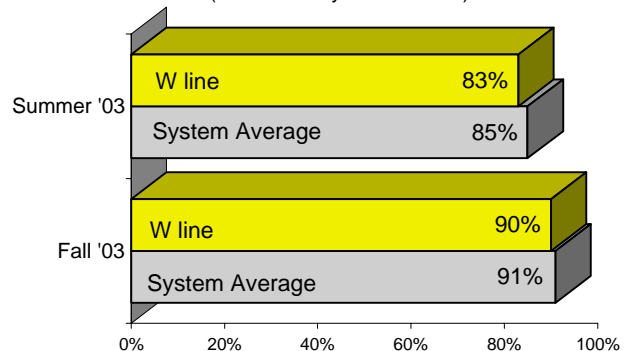
On cleanliness, the W performs below the system average. . .

% of cars with "light or no interior dirtiness"
(as defined by NYC Transit)



and also on in-car announcements

% of trains with correct announcements
(as defined by NYC Transit)



*This line was affected by the restoration of all four tracks on the Manhattan Bridge in February 2004. Its routing is now different from the last half of 2003, the period covered by much of the data in this profile.

Suggestions? Complaints? Call the W line superintendent at (718) 521-3507.