

# Straphangers Campaign

## Q SUBWAY LINE PROFILE



Straphangers Campaign  
MetroCard Rating **\$1.05**

The Q\* line ranks 14th out of the 21 subway lines rated by the Straphangers Campaign in 2004. Our ranking is based on the MTA New York City Transit data below, using a method described at [www.straphangers.org](http://www.straphangers.org).

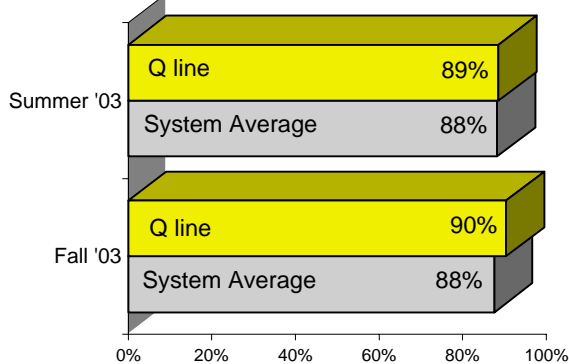
### The Q line is scheduled to arrive less often than the average line.

scheduled minutes between weekday trains  
as of February 2004

	AM Rush	Noon	PM Rush	Overnight
<b>Q line</b>	<b>6:30</b>	<b>10</b>	<b>6:30</b>	<b>20</b>
<b>System Average</b>	<b>5:35</b>	<b>8:25</b>	<b>5:55</b>	<b>20</b>

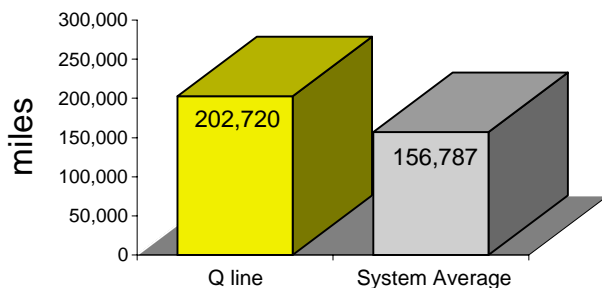
### The Q arrives with better than average regularity. . .

% of trains arriving at regular intervals  
(without gaps in service or train "bunching")  
between 6 a.m. and 9 p.m.



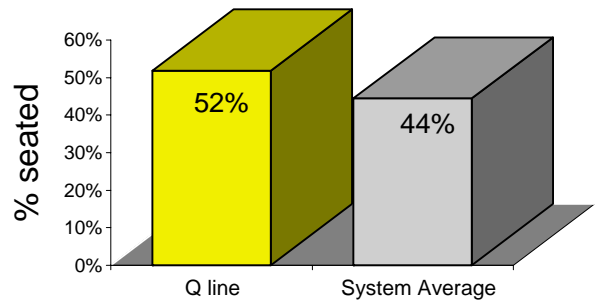
### and breaks down less often than most other lines.

average miles traveled between delays  
caused by mechanical failures, 2003



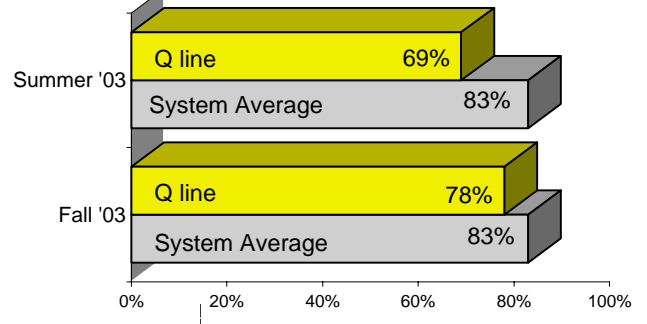
### You're more likely to get a seat on the Q.

% of passengers with seats  
at most crowded point during rush hour



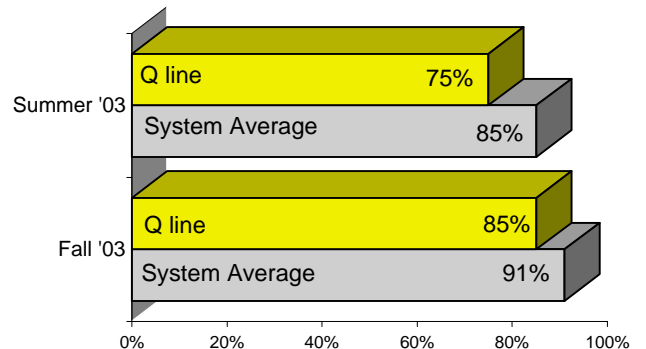
### The Q is less clean than the average line. . .

% of cars with "light or no interior dirtiness"  
(as defined by NYC Transit)



### and performs below average on in-car announcements.

% of trains with correct announcements  
(as defined by NYC Transit)



\*This line was affected by the restoration of all four tracks on the Manhattan Bridge in February 2004. Its routing is now different from the last half of 2003, the period covered by much of the data in this profile.

**Suggestions? Complaints? Call the Q line superintendent at (347) 643-5457.**