

# Straphangers Campaign

## M SUBWAY LINE PROFILE



**Straphangers Campaign MetroCard Rating \$1.00**

The M line ranks 16th out of the 21 subway lines rated by the Straphangers Campaign in 2004. Our ranking is based on the MTA New York City Transit data below, using a method described at [www.straphangers.org](http://www.straphangers.org).

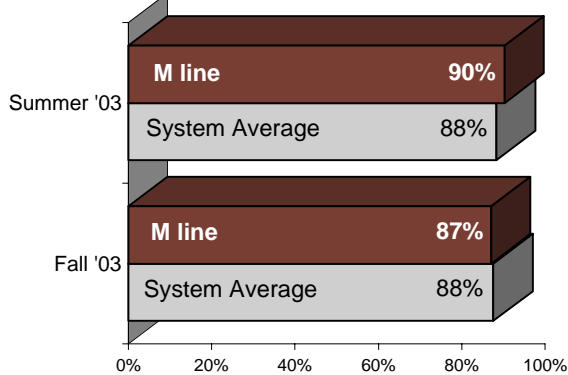
### The M line is tied for least on amount of daytime service. . .

scheduled minutes between weekday trains  
as of February 2004

	AM Rush	Noon	PM Rush	Overnight
<b>M line</b>	<b>9</b>	<b>10</b>	<b>10</b>	<b>20</b>
<b>System Average</b>	<b>5:35</b>	<b>8:25</b>	<b>5:55</b>	<b>20</b>

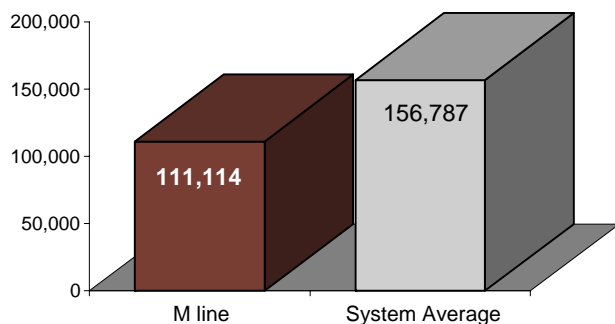
### and arrives with regularity both above and below the system average.

% of trains arriving at regular intervals  
(without gaps in service or train "bunching")  
between 6 a.m. and 9 p.m.



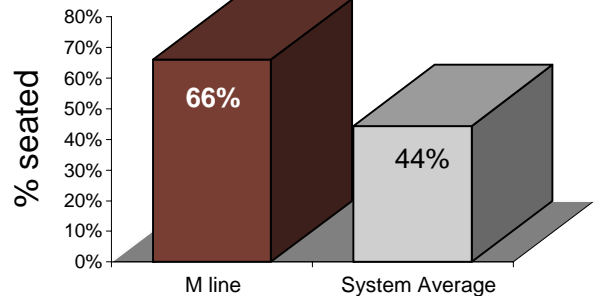
### Cars on the M break down at a rate higher than the system average.

average miles traveled between delays  
caused by mechanical failures, 2003



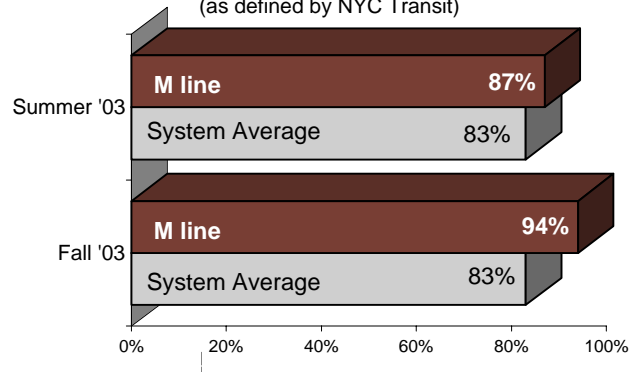
### You're more likely to get a seat on the M.

% of passengers with seats  
at most crowded point during rush hour



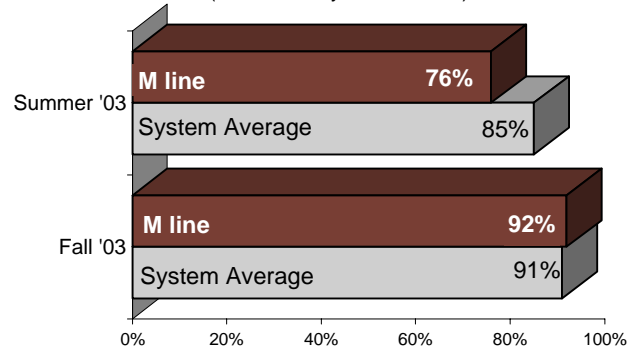
### On cleanliness, the M performs above the system average. . .

% of cars with "light or no interior dirtiness"  
(as defined by NYC Transit)



### but is inconsistent on announcements.

% of trains with correct announcements  
(as defined by NYC Transit)



**Suggestions? Complaints? Call the M line superintendent at (718) 927-7290**