

Straphangers Campaign

J&Z SUBWAY LINE PROFILE



Straphangers Campaign MetroCard Rating \$1.20

The J & Z line ranks 9th out of the 21 subway lines rated by the Straphangers Campaign in 2004. Our ranking is based on the MTA New York City Transit data below, using a method described at www.straphangers.org.

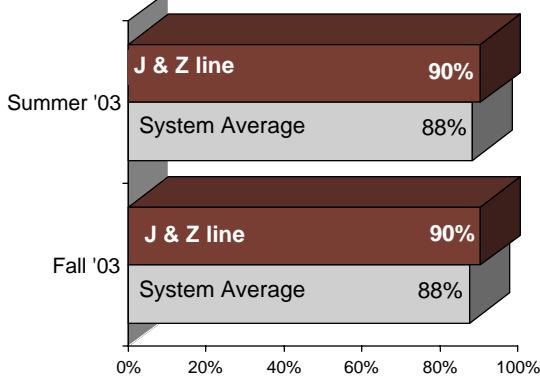
The J & Z has more rush hour service than most subway lines. . .

scheduled minutes between weekday trains
as of February 2004

	AM Rush	Noon	PM Rush	Overnight
J & Z line	5	10	5	20
System Average	5:35	8:25	5:55	20

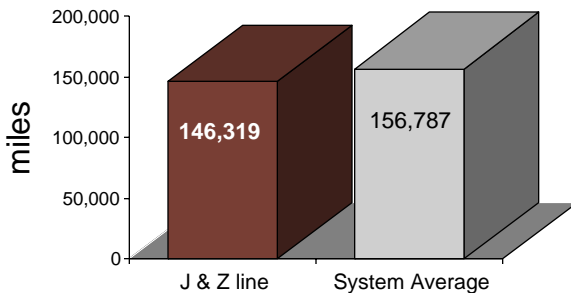
and arrives with regularity more often than the average line.

% of trains arriving at regular intervals
(without gaps in service or train "bunching")
between 6 a.m. and 9 p.m.



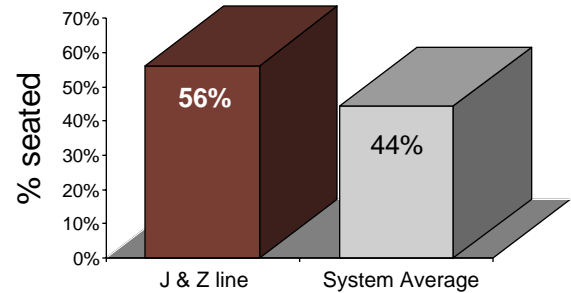
Cars on the J & Z break down at a rate higher than those on the average line.

average miles traveled between delays
caused by mechanical failures, 2003



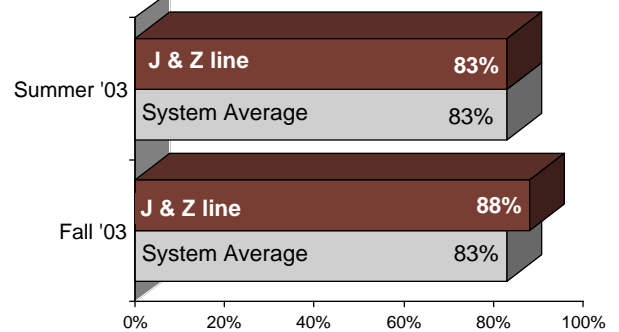
The J & Z is less crowded than average.

% of passengers with seats
at most crowded point during rush hour



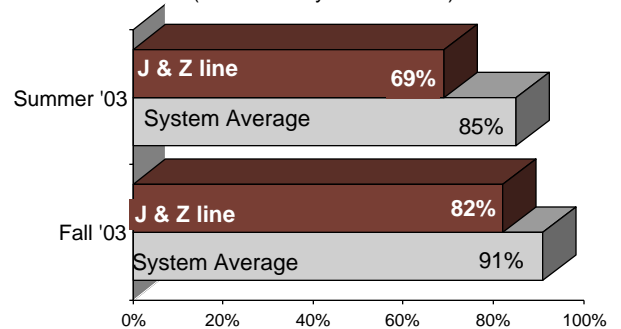
On cleanliness, the J & Z performs at or above the system average. . .

% of cars with "light or no interior dirtiness"
(as defined by NYC Transit)



but performs worst on in-car announcements.

% of trains with correct announcements
(as defined by NYC Transit)



Suggestions? Complaints? Call the J & Z line superintendent at (718) 927-7290.