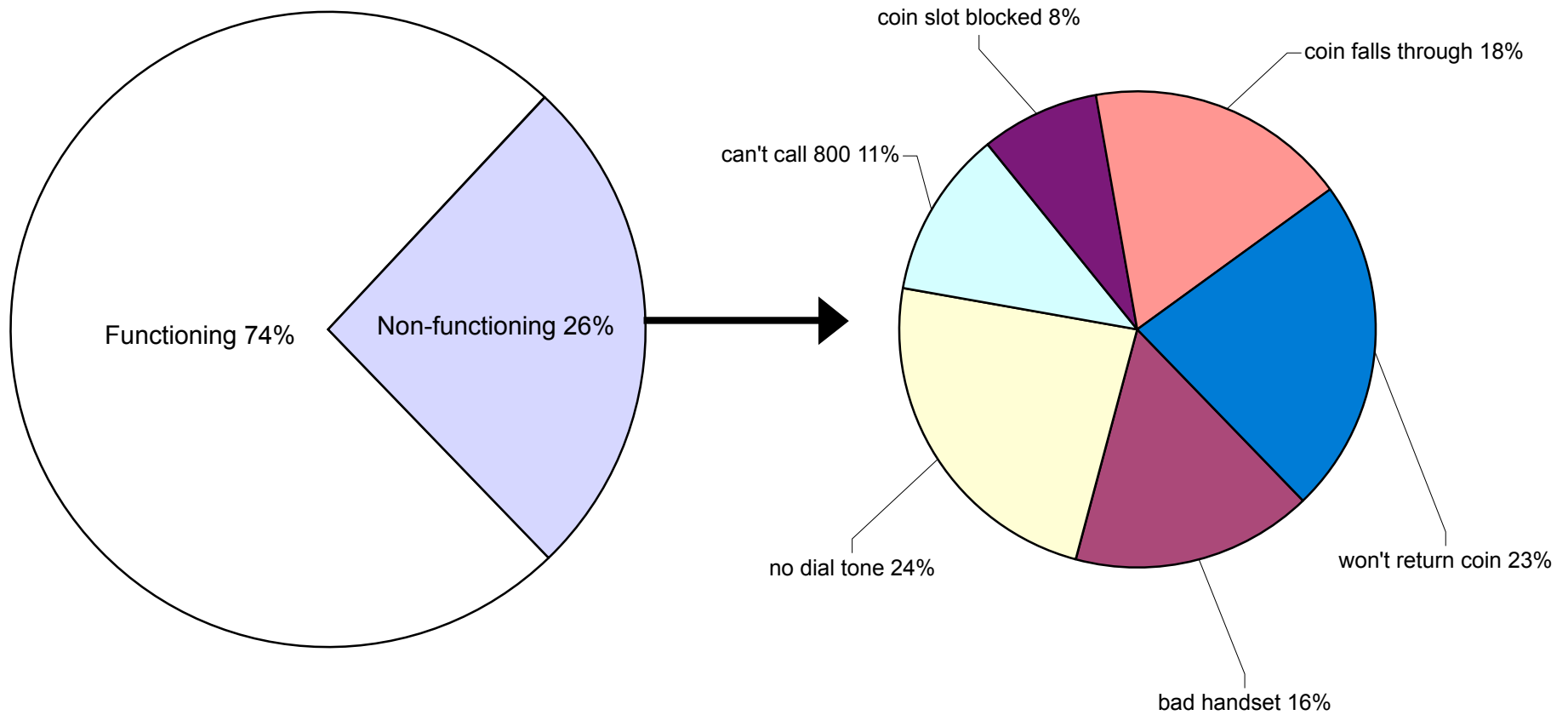


## Chart One

Why Straphangers Campaign Rated 237 out of 921 Payphones as Non-Functioning, survey of all payphones in 100 randomly selected MTA NYCT subway stations\*



\*Source: NYPIRG Straphangers Campaign survey of all MTA payphones in 100 randomly selected subway stations, June 30 to September 23, 2008