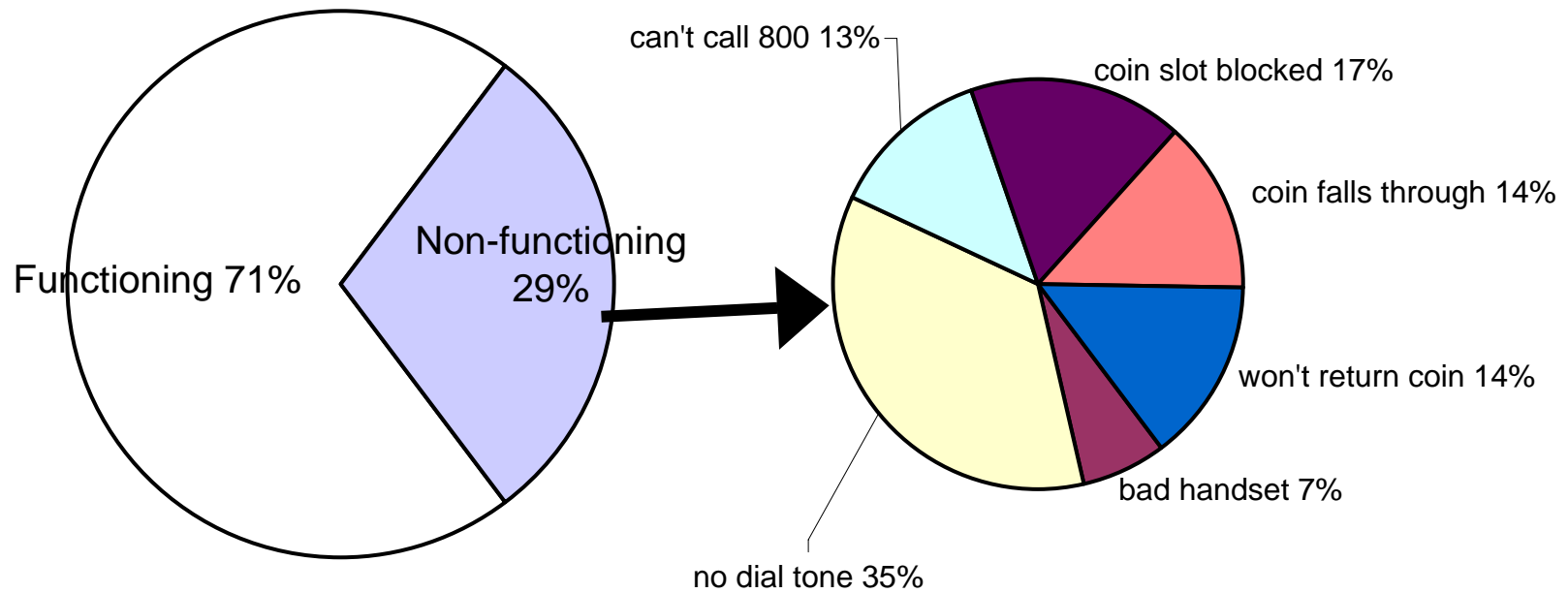


Chart One

Why Straphangers Campaign Rated 327 of 1109 Payphones as Non-functioning



Source: Straphangers Campaign survey of 1109 payphones in combined measure of all phones in both 15 most-used stations and 100 randomly selected stations, June 6 through August 15, 2005.