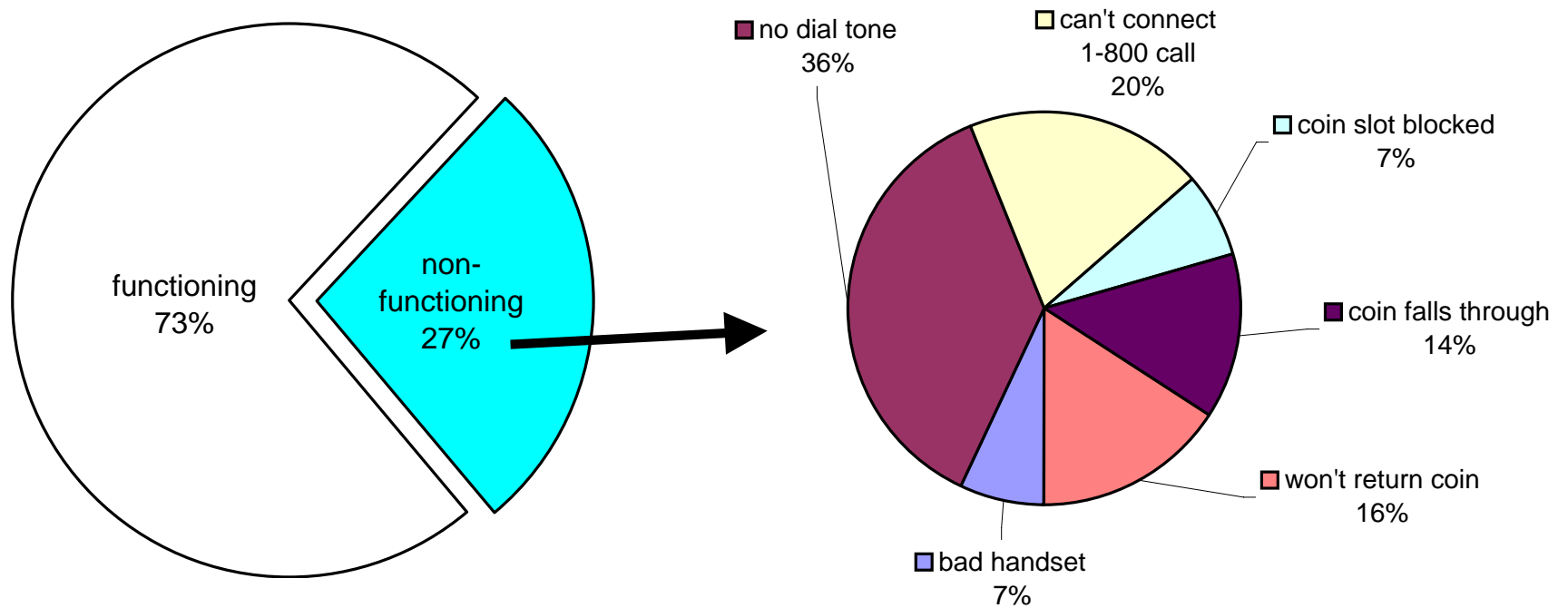


# Chart One

## Why the Straphangers Campaign Rated 146 of 540 Payphones as Non-functioning



Source: NYPIRG Straphangers Campaign survey of all MTA payphones in 25 most-used subway stations, September 20 through December 22, 2004.