

Table Two  
 Best to Worst Percentage of Clear Basic In-car Announcements  
 by Line, 2003-2004

Line	2003	2004	significant improvement?*	significant deterioration?*
5	93%	98%	✓	
6	99%	97%		
2	95%	95%		
4	62%	91%	✓	
L	90%	77%		✓
C	54%	75%	✓	
G	77%	75%		
D	51%	75%	✓	
1&9	54%	74%	✓	
B	42%	73%	✓	
N	45%	72%	✓	
F	71%	70%		
V	56%	69%	✓	
W	63%	69%		
A	67%	68%		
Q	69%	68%		
7	79%	67%		✓
R	63%	66%		
E	67%	66%		
M	68%	56%		✓
3	51%	53%		
J&Z	60%	46%		✓
System	67%	73%	✓	

\*By-line results accurate to within plus/minus 6%. System result accurate to within plus/minus 2%.